27 QUESTIONS
TO ASK METAL ROOFING
CONTRACTORS
DURING A CONSULTATION

CREDIBILITY QUESTIONS

☐ **LICENSE**
Do you have proof that you're a licensed roofing contractor?

☐ **WORKMAN'S COMPENSATION**
Do you have proof of workman's compensation insurance?

☐ **LIABILITY INSURANCE**
Do you have proof of liability insurance?

☐ **EXPERIENCE**
How long have you been installing metal roofing?

☐ **YEARS IN BUSINESS**
How long has your company been in business?

☐ **NAME CHANGES**
Has your company ever operated under a different name?

☐ **LOCATION**
Is your business local?

☐ **EXAMPLES**
Can you show me photos of jobs or projects you've completed?

☐ **LOCAL INSTALLATIONS**
Have you done any local installations that I can go look at?

☐ **REFERENCES**
Do you have any references who I can speak with?

☐ **WARRANTIES**
Do you or the manufacturer offer warranties? What are they, and how do I apply?

☐ **TRANSFERRABLE WARRANTIES**
Are the offered warranties transferrable?

PROJECT QUESTIONS

☐ **PRIMARY CONTACT**
Who is my primary contact during the installation?

☐ **PERMITS**
Do you need to pull a permit for my metal roof installation?

☐ **CREW SIZE**
How many people will be working on my roof?

☐ **SUB-CONTRACTORS**
Who will actually be doing the installation: your workers or subcontractors?

☐ **BUILDING ACCESS**
Will you need access to my home or business during the installation?

☐ **CUSTOMER PRESENCE**
Does someone need to be at my building at all times?

☐ **DURATION**
How long will my installation take?

☐ **BID/QUOTE**
Can you walk me through the bid/quote?

☐ **DEPOSIT**
How much am I required to pay up front?

☐ **ROOF SYSTEM**
Why are you recommending this roof system? How will it work with my roof characteristics?

☐ **MANUFACTURER DETAILS**
Do you use manufacturer provided installation details?

☐ **PROBLEM AREAS**
What are potential problem areas on my roof, and how will you address them?

☐ **PROTECTION**
How will you protect my building, gutters, yard, and other items from damage?

☐ **INSTALLATION IMPACT**
How much of an impact will the installation make on my yard, driveway, and neighborhood?

☐ **CLEAN-UP**
What should I expect for site clean-up